

DORP Application processing

Three categories of requests for support by DORP are identified (figure 1):

1) Limited sized question

Limited sized questions can be processed in a limited amount of time (1-3 e-mails). The relevant project coordinator answers these questions at his/her own discretion. The director/ project coordinator registers questions and answers centrally to be able to make an inventory of the type and number of questions and to be able to set up a list of FAQ if feasible.

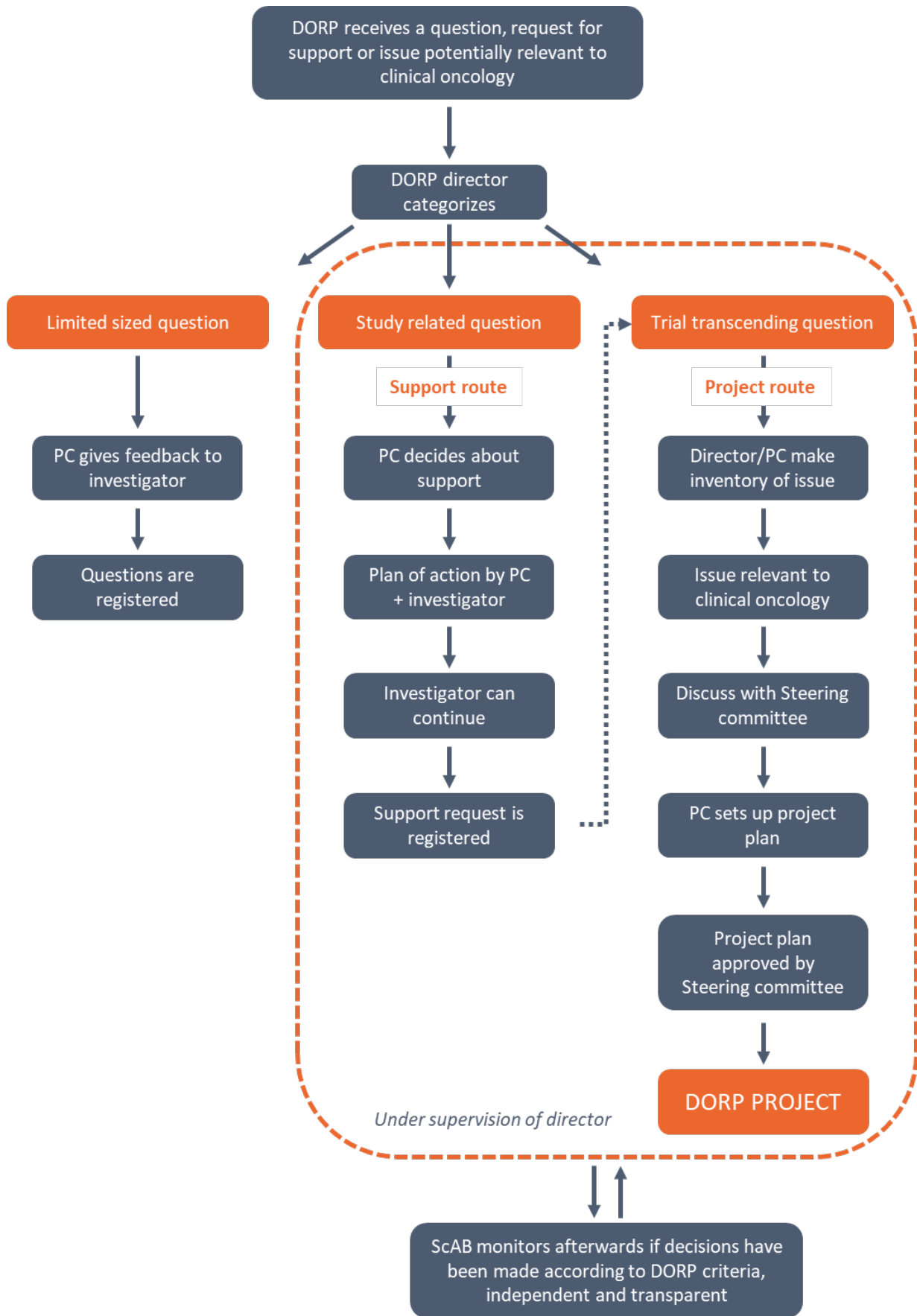
2) Study related question

Study related questions enter the 'support route'. The relevant project coordinator, who has been given mandate by the DORP director, processes these requests at his/her own discretion and decides if and what support can be provided. The director/ project coordinator ensures the central registration of all incoming requests, which will contribute to the service hub and enables DORP to make inventories of the needs.

3) Trial transcending questions

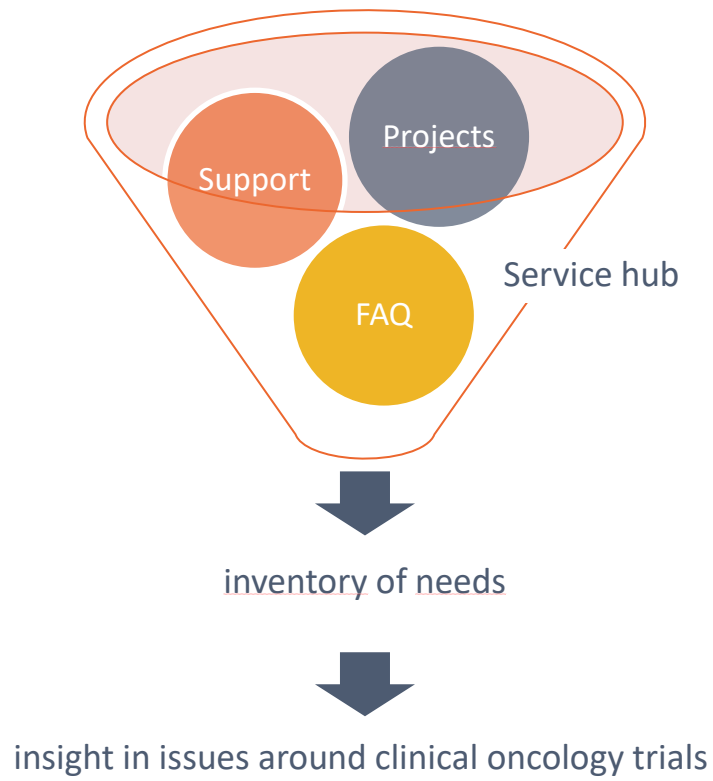
Trial transcending questions are generally not study specific and not quickly solved and may enter the 'project route'. The investigator will get feedback but DORP may not be able to provide support (directly). The director/project coordinator makes an inventory of the issue. If the question is relevant to the clinical oncology research community, the director requests the relevant to set up a project plan to address the question or issue. In some cases first a short communication letter will be shared with the steering committee to discuss if DORP is the right party to address the issue. The investigator may be involved in the project but not necessarily. The DORP steering committee decides if the project will be supported and has to approve the project plan.

Figure 1: the routing of three different types of requests for support by DORP



PC Project Coordinator
 ScAB Scientific Advisory Board

Frequently asked questions, study support and transcending projects are registered by DORP, leading to insight in issues around clinical oncology trials (figure 2)



Timelines Project route (figure 3)

